

# Custom Consulting Terms

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Jubuna Solutions

[jubuna.com](https://jubuna.com)

Professional AI Agent Consulting

# Custom Consulting — Terms & Conditions

## Master Services Agreement (Summary)

**Jubuna Solutions** · **Status:** Draft for review — not final legal advice

This document describes the terms that will govern a Custom Consulting engagement between Jubuna Solutions (“Jubuna”) and the client (“Client”). It is provided in summary form and is intended to be read alongside the plain-language terms on the website. A finalized, signed version will govern any engagement.

### 1. Scope of Services

Jubuna will provide custom AI agent consulting and implementation services as agreed in writing. The specific deliverables, milestones, and acceptance criteria for each engagement will be documented in a separate Statement of Work (SOW) or proposal, which is incorporated by reference.

### 2. Fees and Payment

- Custom Consulting engagements begin at a **minimum retainer of \$9,999** and a **minimum monthly subscription of \$999**.
- These are minimums. Final pricing depends on the scope of work and will be confirmed in writing before work begins.
- Additional fees may apply for integrations, third-party services, data sources, and out-of-scope requests.
- Payment terms (schedule, method, and invoicing) are agreed before work begins. No payment is collected through the website.

### 3. Term and Termination

- The engagement term and any renewal terms are defined in the SOW.
- Either party may terminate per the agreed notice terms. The Client may withdraw at any time before a formal agreement is signed, at no cost.

### 4. Confidentiality and Data Handling

- Each party will keep the other’s confidential information private and use it only for the engagement.
- Client data is handled per Jubuna’s privacy terms and applicable law, including Singapore’s Personal Data Protection Act (PDPA) where applicable.
- Client data is not sold or shared with third parties except as required to deliver the services (e.g., subprocessors disclosed in writing).

### 5. Intellectual Property

- Client-owned inputs and the specific deliverables built for the Client remain the Client’s.

- Jubuna retains ownership of its pre-existing tools, methods, frameworks, and reusable components, and may reuse them across engagements.
- Ownership of jointly developed materials is defined per SOW.

## 6. Warranties and Limitation of Liability

- Services are provided on a professional, best-efforts basis.
- To the maximum extent permitted by law, Jubuna's total liability is limited to the fees paid by the Client for the specific engagement, and Jubuna is not liable for indirect or consequential damages.

## 7. Indemnification

Each party indemnifies the other for claims arising from its own breach, negligence, or willful misconduct.

## 8. Governing Law

This agreement is governed by the laws of the jurisdiction agreed in the SOW, with disputes resolved through good-faith negotiation, then mediation or arbitration as agreed.

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*This is a summary for review purposes. The authoritative, signed agreement will govern any engagement.*